



Product Bulletin:

Open Systems SnapVault 3.0

Revision History

10 Aug 2010 – Initial Version

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This product bulletin informs NetApp sales and NetApp partners about new or changed NetApp® products or services from August 16, 2010.

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1. Summary

This product bulletin announces the availability of Open Systems SnapVault® (OSSV) 3.0 for first customer ship.

Open Systems SnapVault is an advanced disk-based data protection solution that is ideal for protecting file data residing on non NetApp primary storage using client software agents specifically designed for Microsoft® Windows®, Red Hat Enterprise and Novell SUSE SLES Linux®, and VMware® ESX as well as Sun Solaris, IBM AIX, and HP-UX.

By combining the benefits of SnapVault with the vast storage capacities of NetApp NearStore®, FAS, or V-Series storage platforms, OSSV customers can exploit the benefits of block-level incremental backups to protect their open systems data residing on third-party primary storage.

Although both remote office and data center style configurations are supported and deployed today, Open Systems SnapVault has proven to be particularly well suited for protecting data located in remote offices connected to central data centers via WAN connections.

2. What's New?

Open Systems SnapVault 3.0 offers the following new functionalities:

- Support for Microsoft SQL Server®
- Support for Microsoft Cluster Services (MSCS) and Windows Server® 2008 Failover Clustering solution
- Dynamic throttling
- Filter driver
- IPv6 support
- Support for volume mount points
- Support for Windows 2003 R2, Windows 2008 R2, Solaris 10 on x86, and AIX 6.1

NetApp recommends that customers migrate to OSSV 3.0 to make use of the new features and the bug fixes that are included in this release.

3. Sales and Customer-Ready Tools (Training, SE, Customer Presentations, Datasheets, Sales Guides)

Description	NOW	PartnerCenter
OSSV Support Matrix	SalesEdge	PartnerCenter
Sales training		
Technical overview for sales engineers		
Open Systems SnapVault FAQs		
Demo evaluation license keys		
Open Systems SnapVault Profiler—solution sizing tool		
Customer-ready presentation		
Technical case study—Open Systems SnapVault at Norsk Hydro		
Open Systems SnapVault Best Practices	TR-3466	
Open Systems SnapVault Best Practices Guide for Protecting Virtual Infrastructure	TR-3653	

4. System Requirements

The OSSV 3.0 client for VMware ESX requires Data ONTAP® 7.2.5 or later (excluding 7.3.0). The OSSV 3.0 clients on all other platforms (excluding VMware ESX) are supported on Data ONTAP 7.0 or later.

For complete details on supported platforms, refer to the following link on the NOW™ (NetApp on the Web) site: [Support Matrix for Open Systems SnapVault](#).

5. Product Information

Starting with OSSV 3.0, Open Systems SnapVault will be available for free download from NOW. Customers can download OSSV software and license keys from NOW.

Open Systems SnapVault will continue to be available on the Quote Tool until further communication. However, NetApp highly recommends that customers download it from NOW.

Note: Customers still need to purchase SnapVault secondary licenses.

Downloading

To download software, go to [NOW Download Software](#). Follow the link to **Open Systems SnapVault (OSSV)**.

Product Availability

Open Systems SnapVault 3.0 will be available to quote in the August 2010 release of the Quote Tool.

Open Systems SnapVault 3.0 is scheduled to be production released for shipment in August 2010.

6. Regulatory Compliance

Products need to be validated against the NetApp Safety/EMI Regulatory Compliance List prior to order submission. This is required to ensure that products are being sold only in the countries in which NetApp has received regulatory compliance certification. This information can be found in the Field Portal by searching under "Compliance, Policies and Procedures" or following the links below:

- [RoHS Compliance](#)
- [Safety/EMI Regulatory Compliance \(XLS\)](#)
- [WEEE Compliance](#)

7. Warranty and Service

Open Systems SnapVault service will be covered with a standard controller service contract. Customers no longer need to purchase separate support services for OSSV.

8. Additional Information

Contact Information: Please contact your NetApp sales or channel partner representative with questions concerning this bulletin.